E-COMMERCE
INTUITIVE AND STRAIGHTFORWARD.
CUSTOMER SELF-SERVICE WITH E-COMMERCE

It is the fastest and most convenient way to obtain a spare part: the Uhlmann E-Commerce. An online inquiry, information, and ordering system for thousands of spare parts. Multimedia catalogs form the basis. The available information and data could not be more up to date – in English, German, French, and Spanish. Different options make it easy for you to identify and order spare parts, seven days a week, 24 hours a day. E-Commerce also helps Uhlmann to speed up its response. The automated system shortens the ordering process, reduces the need for manual clarification, and keeps incorrect supplies to a minimum.

SAFE, APPLICATION-ORIENTED, AND INTEGRABLE:

1. Every user has a password for individual access to E-Commerce.

2. Different authorization levels cover every user situation.
   - Level 1: View-only, e.g., for operators
   - Level 2: Obtain quotes with price and delivery details, e.g., for supervisors and engineers
   - Level 3: Effect orders, e.g., for supervisors and purchasers

3. Even if you use an in-house procurement system, E-Commerce is still the best and quickest way to obtain relevant quotes. If required, we can integrate E-Commerce into your internal procurement system.
E-COMMERCE

YOUR BENEFITS

• Quickly find spare parts using various straightforward identification options.
• Convenient and intuitive use on account of the functional and clearly understandable structure, including online help and hotline support.
• Availability of information in real time and of current prices.
• E-mail order confirmation; available parts are dispatched by the following workday.
• Tracking of the dispatched consignment.
• Optional integration of the spare parts catalog PartsManager for extended parts identification using exploded views.

Access E-Commerce via the menu option “Services” on the Uhlmann website www.uhlmann.de or directly at www.uhlmann.de/ecommerce.

Learn more about Uhlmann Customer Services.
https://www.uhlmann.de/services